FIRESTONE LIVING

INSTALLATION & SETUP GUIDE

Ultra-Thin Recessed Electric Fireplace



Wall Mounted Linear Fireplace Heater with Remote, Thermostat, 12 Flame Colors, 750W/1500W

Recessed & wall-mounted electric fireplace

AVAILABLE OPTIONS

30 in
36 in
42 in
50 in
60 in
68 in

Read all instructions before installing. Save these instructions.

For use in the United States · 120 V AC · Supplemental heat

© FireStone Living — Customer Care via the Contact page of our website

01 Before you begin

What's in the box

- Wall-mount bracket (pre-attached to the back of the unit)
- Anchor screws (Part A) and wall anchors (Part B)
- M4 x 12 glass-panel screw
- Manufacturer's user manual
- Electric fireplace unit with glass front
- Remote control

> **NOTE** Unpack everything on a soft, clean surface and check every part before you start. Keep the packaging until the product is installed and working. If anything is missing or damaged, contact us before installing.

Tools you'll need

- Phillips screwdriver
- Drill with a 7 mm (9/32 in) masonry or wood bit
- Stud finder
- Spirit level
- Tape measure and pencil
- Hammer (to set wall anchors)
- For a recessed installation: drywall saw and framing materials
- A second person to lift the unit

02 Specifications

Specification	Value
Widths	30, 36, 42, 50, 60, 68 in
Height x depth	18.11 in H x 3.86 in D (3.89 in D for the 68 in)
Heat output	750 W / 1500 W (up to 5,100 BTU)
Heating area	Supplemental heat up to 400 sq. ft.
Thermostat	62–82 °F
Timer	1–8 hours
Flame effects	12 flame colors x 12 bed colors, 5 brightness levels, 5 speeds
Noise	35–38 dB
Power	120 V AC, grounded outlet, 5.9 ft cord
Controls	Touch panel + remote
Certification	ETL

03 Important safety instructions

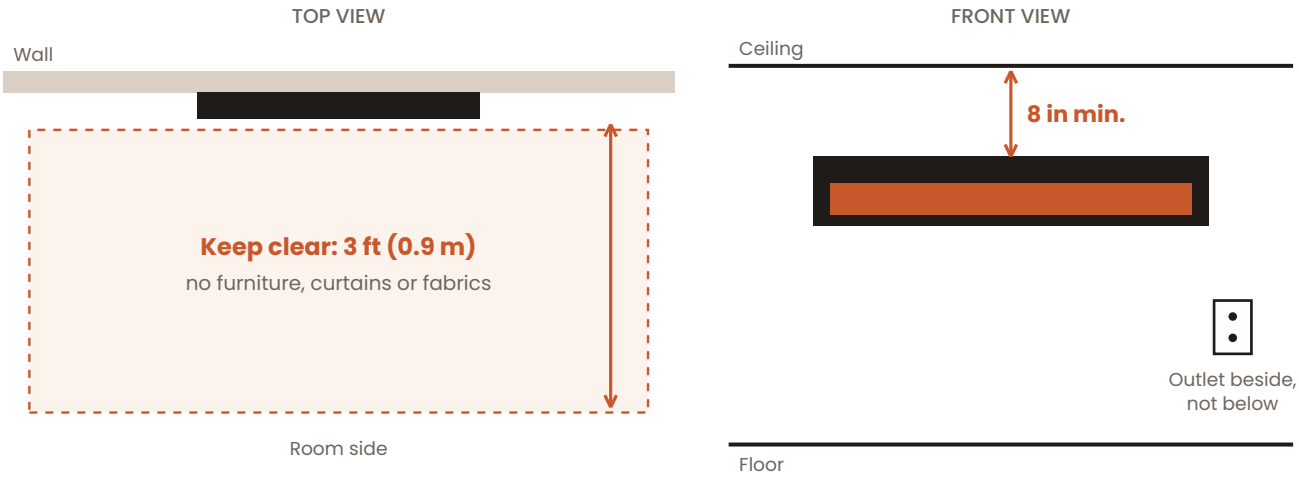
- Read this guide **and** the manufacturer's manual included in the box before installing or using the product. Keep both for future reference.
- This heater is hot when in use. Keep furniture, pillows, bedding, papers, clothing and curtains **at least 3 ft (0.9 m) from the front** of the unit, and keep them away from the sides and back.
- Use extreme caution when the heater is used near children, pets or anyone who cannot react to heat. Never leave the heater running unattended.
- Plug the unit **directly into a wall outlet**. Never use an extension cord or a power strip.
- Never run the power cord under carpets or rugs, and keep it away from walkways where it could be tripped over or pinched.
- Never block or cover the air intake or the hot-air outlet, and never insert objects into any opening.
- Do not use outdoors, in bathrooms, laundry rooms or other damp areas, or anywhere the unit could come into contact with water.
- Do not use where gasoline, paint or other flammable liquids are used or stored.
- Never operate the unit with the glass front removed, cracked or broken.
- Do not use the unit if the cord or plug is damaged, or after it has been dropped or has malfunctioned. Contact our support team.
- Always switch off, unplug and let the unit cool before moving, cleaning or servicing it.
- Do not modify the unit. Use only the parts supplied with it.
- This product provides **supplemental heat**. It is not designed to be the primary heat source of your home.

WARNING Keep these instructions. Pass them on to anyone who uses the product or to any future owner.

04 Planning your installation

Choosing the location

- Choose a solid, flat wall with nothing behind it that could be damaged by drilling (pipes, wiring).
- Leave **at least 8 in (200 mm) between the top of the unit and the ceiling**. Never recess the unit into a ceiling.
- Keep **3 ft (0.9 m) clear in front** of the glass, free of furniture and fabrics.
- Place the unit near an outlet, but **not directly above or in front of it**. Leave room for the cord on the side where it exits the unit.
- Do not install where anyone in a bath or shower could reach the controls.
- Never place insulation against the unit or blow insulation toward it.



Electrical requirements

- A standard **120 V AC, 15 A grounded outlet** (3-prong). At 1500 W the unit draws about 12.5 A.
- Use a circuit that is not shared with other high-power appliances (space heaters, microwaves, hair dryers). A dedicated circuit is best and prevents nuisance breaker trips.
- Plug directly into the wall outlet. No extension cords, no power strips.
- Any new outlet or wiring must be installed by a licensed electrician in accordance with the National Electrical Code (ANSI/NFPA 70) and local codes.

05 Installation

Step A — Remove the glass front and the bracket

These preparation steps are needed for both wall-mounted and recessed installations.

1. Remove the fixed screw in the lower-left corner of the glass frame. Keep it.
2. Lift the glass frame straight up about 0.4–0.8 in (1–2 cm), then pull it gently away from the unit by the same distance.
3. Have a helper hold the glass. Disconnect the flat data cable (FFC): press the release button and pull **the connector, not the cable**.
4. Lay the glass flat on a blanket, away from the work area.
5. Using a Phillips screwdriver, remove the two M5 x 12 screws at the ends of the wall bracket and take the bracket off. Keep the screws.

Step B1 — Wall-mounted installation

1. Mark the position: at least 8 in (200 mm) below the ceiling, near (not above) an outlet, with 3 ft clear in front.
2. Hold the bracket against the wall, level it, and mark the holes. Whenever possible, align the holes with wall studs.
3. Drill 7 mm (9/32 in) holes at the marks. Tap the wall anchors (Part B) in with a hammer where screws do not go into studs.
4. Fasten the bracket with the anchor screws (Part A). Check it is perfectly level.
5. With a helper, lift the unit and hook the slots on its back onto the left and right hooks of the bracket. Keep supporting it until both sides are engaged.
6. Lock the unit by refitting the two M5 x 12 screws at the ends of the bracket.

Step B2 — Recessed installation

For the 36 in model, prepare an opening of 30.91–35.24 in W x 16.93–17.72 in H x 3.15–3.54 in D. For other widths, make the cavity about 1/2–3/4 in (1–2 cm) larger than the firebox body on each side, and confirm against the manual supplied with your unit.

1. Frame the cavity with sound framing, following local building codes. Make it about 1/2–3/4 in (1–2 cm) larger than the unit on each side.
2. Plan the outlet so the plug stays reachable, and leave room on the cord side of the unit. Have an electrician install any outlet inside a wall.
3. Set the unit in the cavity, mark the fixing holes on the framing, then lift it out.
4. Drill 7 mm (9/32 in) holes at the marks and set the anchors (Part B) where needed.

5. Place the unit back in the cavity and fasten each side firmly with the screws (Part A). Take care that no screw drops inside the unit.
6. Finish the wall around the frame without covering any air opening. A small gap between the frame and the wall improves air flow.

Step C — Media, glass and first test

1. Place the decorative crystals or logs in the bottom tray. Wear gloves: media can have sharp edges.
2. Reconnect the FFC data cable **before** hanging the glass. If you forget it, the touch panel and remote will not respond.
3. Align the four hooks of the glass frame, lower it 0.4–0.8 in (1–2 cm) until it seats, and refit the screw removed in Step A.
4. Where your model has a glass-panel screw hole, thread in the M4 x 12 screw and tighten after checking alignment.
5. Plug the unit in, turn the main power switch ON, and test the flame and both heat settings.

> **WARNING** The four glass hooks are a safety system. Never operate the fireplace unless all four are fully engaged.

06 Controls and first use

You can operate this product with the touch panel on the unit and the remote control. The main power switch must be ON before either will respond.

Feature	How it works
Heat settings	750 W / 1500 W (up to 5,100 BTU). Choose the low setting for mild weather and the high setting for colder days.
Flame only	The flame effect runs independently of the heater, so you can enjoy it all year without heat.
Thermostat	Range 62–82 °F. The heater turns itself on and off to hold the temperature you set. If the room is already warmer than the setting, the heater stays off — this is normal.
Timer	1–8 hours: the unit switches off automatically when the time is up.
Sleep mode	Press and hold the DIMMER button for about 6 seconds: all lights turn off and the heater keeps running. Hold it again for 6 seconds to return to normal mode.

Remote control

- Before first use, fit the batteries. If a clear plastic tab sticks out of the battery holder, pull it out.
- Point the remote at the front of the fireplace and press the buttons slowly, one at a time.
- If the unit has a main power switch, it must be ON for the remote and the panel to work.
- Keep batteries away from children. If a battery is swallowed, seek medical help immediately. Never mix old and new batteries.

First use

- A slight, harmless odor is normal the first time the heater runs. It disappears after a short time.
- When you switch the heater on or off, the fan may blow cool air for a moment. This is normal: it protects the heating element.
- If the unit has been stored in the cold, let it reach room temperature before switching it on.

07 Troubleshooting

Problem	What to do
The unit does not turn on	Check that it is plugged in and that the main power switch (if your model has one) is ON. Check the circuit breaker. Test the outlet with another appliance.
The remote does not work	Check the batteries and their orientation, remove the insulating tab, point at the front of the unit and press slowly.
Flame works but no heat	Select a heat setting. Check the thermostat is set above the current room temperature. Exit sleep mode if lights are off.
The heater stops during use	The overheat protection has tripped. Make sure no opening is blocked, unplug for 10 minutes, then switch on again.
The breaker trips	The circuit is overloaded. Move other appliances to another circuit, or have an electrician add a dedicated circuit.
Cool air blows when switching on or off	Normal: the fan protects the heating element.
Slight odor	Normal on first use or after a long period without use.
Lights are off but heat is running	Sleep mode is on. Exit sleep mode from the remote or panel.
Panel and remote do not respond after installation	The FFC data cable behind the glass was not reconnected. Switch off, remove the glass, reconnect the cable, refit the glass.
Anything else	Unplug for 10 minutes to reset the unit. If the problem continues, contact us — do not open the unit.

08 Care and support

Cleaning and care

- Always switch off, unplug and let the unit cool before cleaning.
- Dust the glass with a clean, dry cloth. Remove fingerprints with a slightly damp cloth, then dry with a lint-free cloth. Never use abrasive cleaners.
- Dust the air openings regularly with a soft brush or a vacuum on low power. Dust build-up can cause overheating.
- Have the unit inspected at least once a year, and before use if it has been stored.
- When storing the unit off-season, keep it in its original carton in a dry place.

Need help?

Our FireStone Living customer care team is here to help with installation questions, missing parts or anything that does not work as expected. Contact us through the **Contact** page on our website and include your **order number**, the **product name** printed on the first page of this guide, and a photo if relevant.

This guide is provided by FireStone Living to help you install and enjoy your product. It complements, and does not replace, the manufacturer's user manual included in the box. Always follow the safety instructions and the specific procedures in that manual; if anything in this guide differs from it, the manufacturer's manual takes precedence. Electrical work must be carried out by a licensed electrician in accordance with the National Electrical Code and local regulations.