FIRESTONE LIVING



INSTALLATION & SETUP GUIDE

Decorative Resin Fireplace Logs for Linear Electric Fireplaces

Realistic Faux Wood Log Set, Heat-Resistant Media Accessory

Decorative log set

AVAILABLE OPTIONS

36 in
42 in
50 in
60 in
68 in

Read all instructions before installing. Save these instructions.

Accessory for electric fireplaces

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01 Before you begin

What's in the box

- Resin log pieces (see the piece count for your size in the specifications)

> **NOTE** Unpack everything on a soft, clean surface and check every part before you start. Keep the packaging until the product is installed and working. If anything is missing or damaged, contact us before installing.

Tools you'll need

- Soft cotton gloves
- Phillips screwdriver (to remove the fireplace glass, if required by your fireplace)

02 Specifications

Specification	Value
Material	Heat-resistant synthetic resin
36 in and 42 in sets	3 pieces (L1, L2, L3)
50 in set	5 pieces (L1, L2, L3, L4, L5)
60 in and 68 in sets	6 pieces (L1 x2, L2 x2, L3, L5)
Use	Decorative media for the media tray of linear electric fireplaces

03 Important safety instructions

- Always switch off and unplug your electric fireplace, and let it cool completely, before removing the glass or handling the media tray.
- These resin logs are made for **electric fireplaces only**. Never place them in a wood-burning fireplace, near an open flame or on a gas burner.
- Wear soft gloves when handling decorative media, and keep small pieces away from children and pets.
- Never operate the fireplace with the glass front removed, cracked or broken.
- Do not let the logs cover the heater outlet, the flame light slots or any ventilation opening.

04 Choosing your set

Check that you have the right set for your fireplace width. The number of pieces depends on the size:

Fireplace width	Pieces in the set
36 in and 42 in	3 (L1, L2, L3)
50 in	5 (L1, L2, L3, L4, L5)
60 in and 68 in	6 (L1 x2, L2 x2, L3, L5)

Lay the pieces out in front of you and match them to the labels before you open the fireplace.

05 Installation

Installing the resin logs

1. Switch the fireplace off with the main power switch, unplug it and let it cool completely.
2. Remove the glass front as described in your fireplace's manual. On most linear models you remove one screw at the lower corner, lift the glass about 0.4–0.8 in, pull it forward and disconnect the data cable behind it.
3. Put on soft gloves. Remove any media you are replacing from the tray.
4. Arrange the logs on the media tray following the layout diagram in the log-set user's manual (available to download on the product page). As a starting point: longest pieces at the back, shorter pieces in front.
5. Check that no log covers the flame light slots, the heater outlet or any vent.
6. Reconnect the data cable if you disconnected it, then refit the glass and its screw.
7. Plug in and switch on: adjust the position of the logs until you like the effect, switching off and letting the unit cool each time you open it.

> **TIP** Mix the logs with the crystal media supplied with your fireplace for a richer, more natural-looking flame bed.

06 Troubleshooting

Problem	What to do
The flame looks dim or patchy	A log may be covering a flame light slot. Switch off, let cool, and move the logs back or apart.
The logs look different from the photos	Try swapping the positions of the L-numbered pieces and mixing in crystal media.
The control panel stopped working after installing the logs	The data cable behind the glass was not reconnected. Switch off, remove the glass, reconnect the cable firmly, refit the glass.

07 Care and support

Cleaning and care

- Always switch off, unplug and let the unit cool before cleaning.
- Dust the glass with a clean, dry cloth. Remove fingerprints with a slightly damp cloth, then dry with a lint-free cloth. Never use abrasive cleaners.
- Dust the logs gently with a soft, dry brush. Do not wash them with water or solvents.
- Store spare pieces in their original packaging, away from direct sunlight.

Need help?

Our FireStone Living customer care team is here to help with installation questions, missing parts or anything that does not work as expected. Contact us through the **Contact** page on our website and include your **order number**, the **product name** printed on the first page of this guide, and a photo if relevant.

This guide is provided by FireStone Living to help you install and enjoy your product. It complements, and does not replace, the manufacturer's user manual included in the box. Always follow the safety instructions and the specific procedures in that manual; if anything in this guide differs from it, the manufacturer's manual takes precedence. Electrical work must be carried out by a licensed electrician in accordance with the National Electrical Code and local regulations.