FIRESTONE LIVING

INSTALLATION & SETUP GUIDE

36 Inch Electric Fireplace with Birch Wood Mantel



Freestanding Fireplace Heater with Remote, 5 Flame Settings, 750W/1500W

Electric fireplace with mantel

AVAILABLE OPTIONS

Black
Gray
Ivory White

Read all instructions before installing. Save these instructions.

For use in the United States · 120 V AC · Supplemental heat

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01 Before you begin

What's in the box

- Mantel panels and assembly hardware
- Fireplace insert
- Remote control
- Manufacturer's user manual

TIP This product ships in **2 separate packages**. Wait until both have arrived before starting the installation.

NOTE Unpack everything on a soft, clean surface and check every part before you start. Keep the packaging until the product is installed and working. If anything is missing or damaged, contact us before installing.

Tools you'll need

- Phillips screwdriver (a hand screwdriver avoids over-tightening)
- Tape measure and spirit level
- A blanket or the flattened carton to protect the finish
- Drill and stud finder, to fit an anti-tip strap
- A second person to lift and position the mantel

02 Specifications

Specification	Value
Mantel	36.14 in W x 12.6 in D x 33.66 in H
Weight	49 lbs
Insert	19.69 in W x 18.35 in H x 6.42 in D
Heat output	750 W / 1500 W (up to 5,100 BTU)
Heating area	Supplemental heat up to 400 sq. ft.
Flame brightness	5 levels
Controls	6-button side panel + remote
Noise	About 36 dB
Safety	ETL tested, overheat protection, cool-to-touch glass

03 Important safety instructions

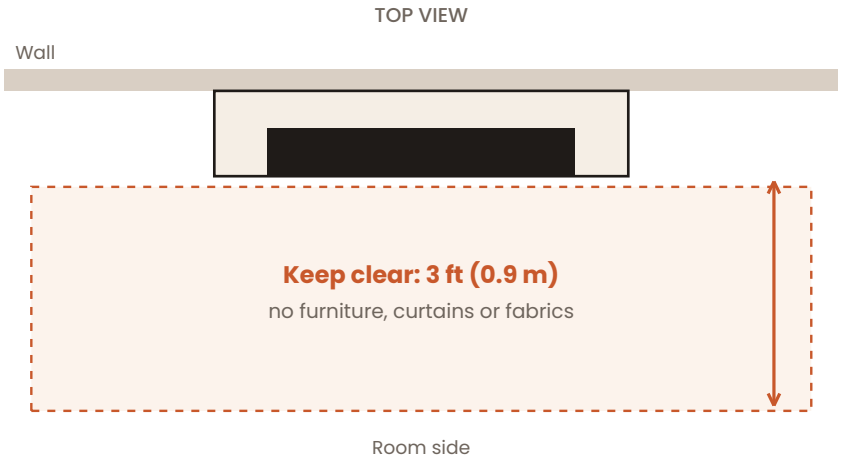
- Read this guide **and** the manufacturer's manual included in the box before installing or using the product. Keep both for future reference.
- This heater is hot when in use. Keep furniture, pillows, bedding, papers, clothing and curtains **at least 3 ft (0.9 m) from the front** of the unit, and keep them away from the sides and back.
- Use extreme caution when the heater is used near children, pets or anyone who cannot react to heat. Never leave the heater running unattended.
- Plug the unit **directly into a wall outlet**. Never use an extension cord or a power strip.
- Never run the power cord under carpets or rugs, and keep it away from walkways where it could be tripped over or pinched.
- Never block or cover the air intake or the hot-air outlet, and never insert objects into any opening.
- Do not use outdoors, in bathrooms, laundry rooms or other damp areas, or anywhere the unit could come into contact with water.
- Do not use where gasoline, paint or other flammable liquids are used or stored.
- Never operate the unit with the glass front removed, cracked or broken.
- Do not use the unit if the cord or plug is damaged, or after it has been dropped or has malfunctioned. Contact our support team.
- Always switch off, unplug and let the unit cool before moving, cleaning or servicing it.
- Do not modify the unit. Use only the parts supplied with it.
- This product provides **supplemental heat**. It is not designed to be the primary heat source of your home.

WARNING Keep these instructions. Pass them on to anyone who uses the product or to any future owner.

04 Planning your installation

Choosing the location

- Choose a flat, level, hard floor. Thick carpet can make the mantel unstable; a board under the base helps on carpet.
- Place the back of the mantel against a wall, leaving a small gap for the cord and air circulation.
- Keep **3 ft (0.9 m) clear in front** of the firebox, free of furniture and fabrics.
- Check that a wall outlet is within reach of the cord without stretching it.
- Assemble the mantel close to its final location: once assembled it is heavy and awkward to carry.



Electrical requirements

- A standard **120 V AC, 15 A grounded outlet** (3-prong). At 1500 W the unit draws about 12.5 A.
- Use a circuit that is not shared with other high-power appliances (space heaters, microwaves, hair dryers). A dedicated circuit is best and prevents nuisance breaker trips.
- Plug directly into the wall outlet. No extension cords, no power strips.
- Any new outlet or wiring must be installed by a licensed electrician in accordance with the National Electrical Code (ANSI/NFPA 70) and local codes.

05 Installation

Assembling and installing your mantel fireplace

1. Unpack all panels on a blanket or the flattened carton, close to the final location. Sort the hardware by type.
2. Assemble the mantel following the numbered illustrations in the manufacturer's manual. Hand-tighten every screw first; tighten fully only once the frame is square.
3. Do not over-tighten: screw threads in the panels strip easily. A hand screwdriver is safer than a power drill.
4. With a helper, stand the mantel up and move it into place against the wall. Keep a small gap behind for the cord and air flow.
5. Fit an anti-tip strap or bracket between the mantel and a wall stud. Use the one supplied if included; otherwise a standard furniture anti-tip kit. This is essential if you place a TV on top.
6. Feed the power cord of the insert through the opening at the back of the mantel.
7. Slide the insert into the mantel opening until its front frame sits flush, and secure it with the screws or brackets supplied.
8. Plug the insert into the wall outlet and test the flame and both heat settings.

> **NOTE** Never place candles, fabrics or flammable decorations on the mantel shelf directly above the firebox.

06 Controls and first use

You can operate this product with the 6-button side panel or the remote control.

Feature	How it works
Heat settings	750 W / 1500 W (up to 5,100 BTU). Choose the low setting for mild weather and the high setting for colder days.
Flame only	The flame effect runs independently of the heater, so you can enjoy it all year without heat.

Remote control

- Before first use, fit the batteries. If a clear plastic tab sticks out of the battery holder, pull it out.
- Point the remote at the front of the fireplace and press the buttons slowly, one at a time.
- If the unit has a main power switch, it must be ON for the remote and the panel to work.
- Keep batteries away from children. If a battery is swallowed, seek medical help immediately. Never mix old and new batteries.

First use

- A slight, harmless odor is normal the first time the heater runs. It disappears after a short time.
- When you switch the heater on or off, the fan may blow cool air for a moment. This is normal: it protects the heating element.
- If the unit has been stored in the cold, let it reach room temperature before switching it on.

07 Troubleshooting

Problem	What to do
The unit does not turn on	Check that it is plugged in and that the main power switch (if your model has one) is ON. Check the circuit breaker. Test the outlet with another appliance.
The remote does not work	Check the batteries and their orientation, remove the insulating tab, point at the front of the unit and press slowly.
Flame works but no heat	Select a heat setting.
The heater stops during use	The overheat protection has tripped. Make sure no opening is blocked, unplug for 10 minutes, then switch on again.
The breaker trips	The circuit is overloaded. Move other appliances to another circuit, or have an electrician add a dedicated circuit.
Cool air blows when switching on or off	Normal: the fan protects the heating element.
Slight odor	Normal on first use or after a long period without use.
Anything else	Unplug for 10 minutes to reset the unit. If the problem continues, contact us — do not open the unit.

08 Care and support

Cleaning and care

- Always switch off, unplug and let the unit cool before cleaning.
- Dust the glass with a clean, dry cloth. Remove fingerprints with a slightly damp cloth, then dry with a lint-free cloth. Never use abrasive cleaners.
- Dust the air openings regularly with a soft brush or a vacuum on low power. Dust build-up can cause overheating.
- Have the unit inspected at least once a year, and before use if it has been stored.
- When storing the unit off-season, keep it in its original carton in a dry place.

Need help?

Our FireStone Living customer care team is here to help with installation questions, missing parts or anything that does not work as expected. Contact us through the **Contact** page on our website and include your **order number**, the **product name** printed on the first page of this guide, and a photo if relevant.

This guide is provided by FireStone Living to help you install and enjoy your product. It complements, and does not replace, the manufacturer's user manual included in the box. Always follow the safety instructions and the specific procedures in that manual; if anything in this guide differs from it, the manufacturer's manual takes precedence. Electrical work must be carried out by a licensed electrician in accordance with the National Electrical Code and local regulations.